

St. Thomas-Elgin Housing Stability Alliance

(Formerly St. Thomas-Elgin Housing & Homelessness Action Group)

MINUTES



Date	February 16, 2022
Time	10:00am to 11:30am
Chair	Danielle Neilson
Location	Microsoft Teams
Attendance	Danielle Neilson , St. Thomas-Elgin Social Services Jon McCurry , Eastwood Housing Diane Arsenijevic , West Elgin Community Health Centre Tanya Dale , West Elgin Community Health Centre Valerie Beneteau , YWCA St. Thomas-Elgin Leticia Mizon , The Nameless Andrea Graves , St. Thomas-Elgin Social Services Melanie Rowley , Central Community Health Centre Jeanette Singh , YWCA St. Thomas-Elgin Ellen Hickey , St. Thomas-Elgin Social Services Karen Schouten , Fresh Start Support Services Alex Connoy , The City of St. Thomas Nyree Bond , The Salvation Army Peter Heywood , Southwestern Public Health Elle Lane , The City of London Chad Lovell , London St. Thomas Association of Realtors Lori Fitzgerald , The INN Matt Wilson , CMHA Thames Valley Addiction & Mental Health Services

Agenda Items & Discussion

Order	Topic	Lead
1.	Introductions and Welcome <ul style="list-style-type: none"> D. Neilson welcomed everyone to the meeting. Members took turns introducing themselves to the group. 	All
2.	Approval of Minutes and Agenda <ul style="list-style-type: none"> D. Neilson asked for a motion to approve the meeting minutes from December 1st, 2021. <i>Motion made by T. Dale, second by V. Beneteau. Carried.</i> D. Neilson asked for a motion to approve the meeting agenda for February 16th, 2022. <i>Motion made by A. Connoy, second by V. Beneteau. Carried.</i> 	All
3.	Housing & Homelessness Update <ul style="list-style-type: none"> D. Neilson provided a housing & homelessness update from St. Thomas-Elgin Social Services: 	Danielle

	<ul style="list-style-type: none"> - We have welcomed a new City Manager to the City of St. Thomas. Sandra Datars Bere brings with her lots of experience in Social Services. We wish our exiting City Manager, Wendell Graves, all the best in his retirement. - To date, we have not received word that our CHPI allotment will be increasing or decreasing for 2022. We are moving forward with the knowledge that it is remaining the same. This has been approved by City Council. - We have been advised that SSRF (the COVID relief funding) will be ending on March 31st, 2022. - We have rolled out a new social housing application. It is fillable, AODA compliant and available online. Next, we will be turning our attention to our HeLP program. This program is to aid individuals who are in a rent or utility crisis that could result in homelessness. - We are working on a definition of someone who is engaging in transitional housing support. We are in conversation with transitional housing providers, our Built for Zero coach and those with lived experience. By our next meeting, we hope to have a draft definition that we can share with this team as an advisory group. - It has become evident that our community is lacking resources for ID replacement. There is a meeting set for later this month to find solutions in bringing this resource to our community. 	
4.	<p>Community Updates</p> <ul style="list-style-type: none"> • <u>By-Name List</u> – V. Beneteau provided an overview of the by-name list for the month of December: <ul style="list-style-type: none"> - 10 new names added (3 male/8 female). 3 of these names completed paper readiness - 9 adults moved from unhoused to housed status - As of January 2022, 79 people are experiencing chronic homelessness with 100 active homeless individuals on the list - V. Beneteau also provided a yearly wrap-up of 2021 indicating that there were 189 referrals to the by-name list with 84 individuals who were housed. <p>The full reports are attached below.</p> • <u>Women, Youth and Family Homelessness</u> – V. Beneteau provided an update on behalf of the Women and Family Homelessness Committee: <ul style="list-style-type: none"> - Art project shared – Reflection of past, present and future through art. Will create one collaborative final art piece from each woman's individual art. 	Valerie Lori All

	<ul style="list-style-type: none"> i. Session 1 – YWCA Women’s residence ii. Session 2 – Second Stage at YWCA iii. Session 3 – Community Referrals – At YWCA Feb 24th from 12:00pm to 2:00pm (taxi vouchers available) <ul style="list-style-type: none"> - Client survey to examine the Realities of Family Homelessness in St Thomas and Elgin (Given the family homelessness focus of this grant, we would be targeting households that fit the definition of "Family" with a gender-based lens- couples without children, lone parent families with children, double parent families with children, multi-generational families (with or without children), etc.) – If you have an individual who can complete this either online or in paper copy please reach out to Dawn (dbailey@ywcaste.ca). Each person completing a survey will receive a \$10 gift card as a thank you for their time. Survey deadline is February 25th to have online version or paper copy completed. - We are looking for individuals with lived experience that are experiencing stability and wellness and are willing to participate in our advisory group- Send Referrals to Dawn (dbailey@ywcaste.ca) - Our Annual Housing & Homelessness Symposium planning is underway, and we are hoping to host in May (in person). We look forward to sharing more information as the planning progresses. <ul style="list-style-type: none"> • <u>The INN</u> – L. Fitzgerald provided an update on the INN: <ul style="list-style-type: none"> - Today marks our third week at 10 Princess Street and we are starting to get into the flow of the new location and setup. - For the first time ever, we have been at capacity almost every night and are happy to see individuals who never visited us before. At the new shelter we have both a men’s and women’s dorm, along with a flex space. - We are hoping to soon add case management to allow for more one on one interactions with our guests. CMHA has an office located in the shelter and has been onsite daily. We also receive frequent visits from the MOST team and CCHC. • <u>WECHC</u> – T. Dale provided an update from WECHC: <ul style="list-style-type: none"> - We have been working on getting a small shelter up and running in the West. We will be partnering with St. Mary’s Church as they will open their doors starting on Friday. We also have a small space available for a family. This will be piloted until the end of March. - It has been confirmed that we now have stable funding for a Rural Systems Navigator. • <u>Other Updates</u> – D. Neilson provided an update on behalf of Indwell: 	
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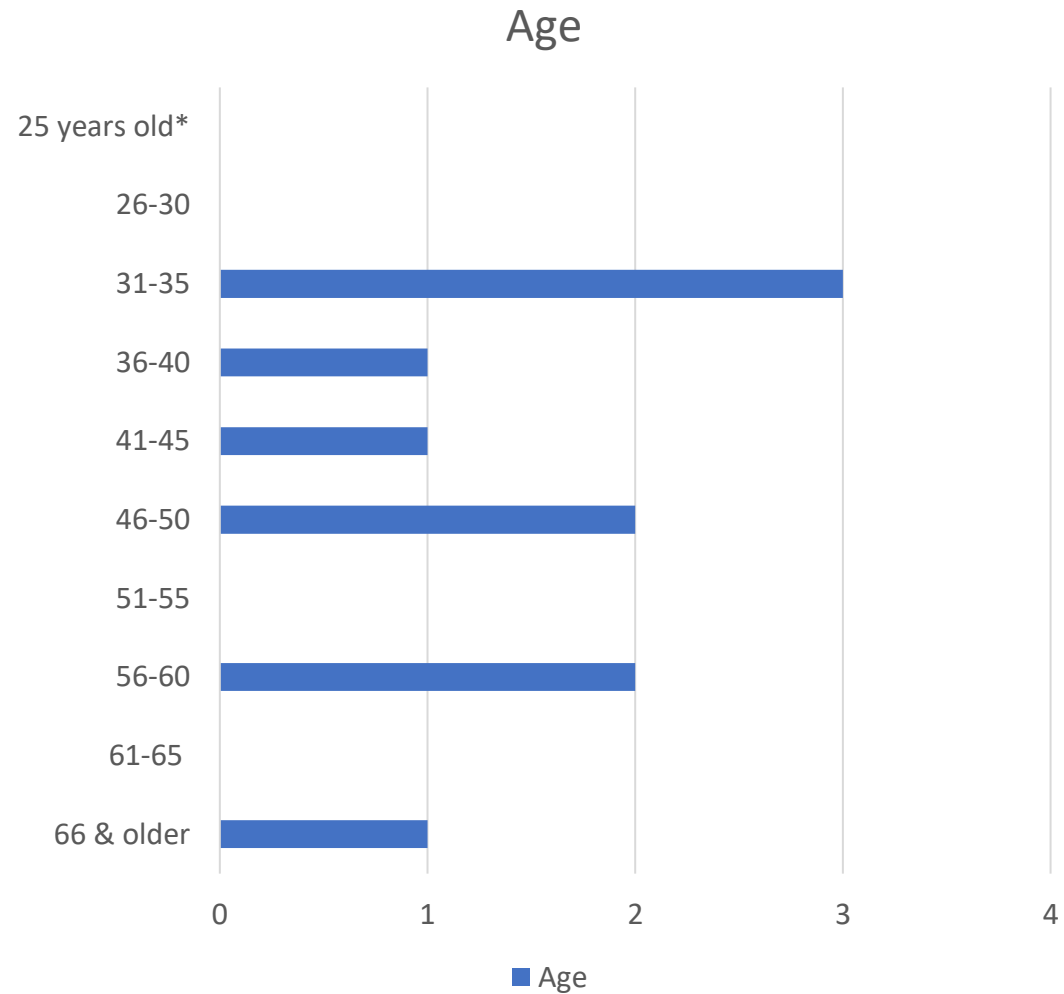
	<ul style="list-style-type: none"> - Since the Railway City Lofts have opened, police calls have dropped by 82% regarding their participants. Indwell is really starting to see an increase in stability in everyone who is living there. - Indwell's second building on Queen Street is well underway. This will be a medium support building. A third, low support building is planned for Ross Street. The idea is that tenants will be able to flow through the buildings as they are ready. If a tenant decides to not move to another Indwell building, their program at the Railway City Lofts will be able to connect them with different types of supports in the community in general. 	
5.	<p>Lost Lives Working Group Update</p> <ul style="list-style-type: none"> • The group has not formally met yet – the next step is for the group to come together. • We do know that this is a gap in our community, and we are looking at what they do in London. In London it is more about getting together and recognizing lost lives rather than getting it perfect. • We all agree that we want for this sub-committee to be action-oriented ahead of taking time to write policies. • SBEC has identified the Horton Market as a location where people can gather and recognize lost lives. If someone wants to organize an opportunity, we have the space. • N. Bond can advise on what a service would look like while recognizing that not everyone would have a spiritual or faith-based background. • The group previously discussed the need for a monument. SBEC has also identified a couple of locations that could work. They can't provide the locations yet but said that they are easy to get to and would be noticeable. SBEC also recommended an artist for the monument and potentially has two donors. 	Danielle, Valerie, Tanya & Leticia
6.	<p>Training and Information Requests</p> <ul style="list-style-type: none"> • Would like to create a staff and guest post-trauma response if ever needed. Any ideas are welcome on how we can bring this support into the community. • The group discussed having different members and organizations provide a presentation to our group each meeting. The goal will be to gain insights into local housing and homelessness prevention projects in the community. 	Danielle & All
8.	<p>New Membership Inquiries</p> <ul style="list-style-type: none"> • A. Graves shared that Melanie Rowley will be the new representative for CCHC replacing Alicia Malcolm. 	Andrea
9.	<p>Next Meeting</p> <ul style="list-style-type: none"> • An invitation will be sent out for another meeting in April. • Before then, we will book a meeting for the lost lives working group. 	All



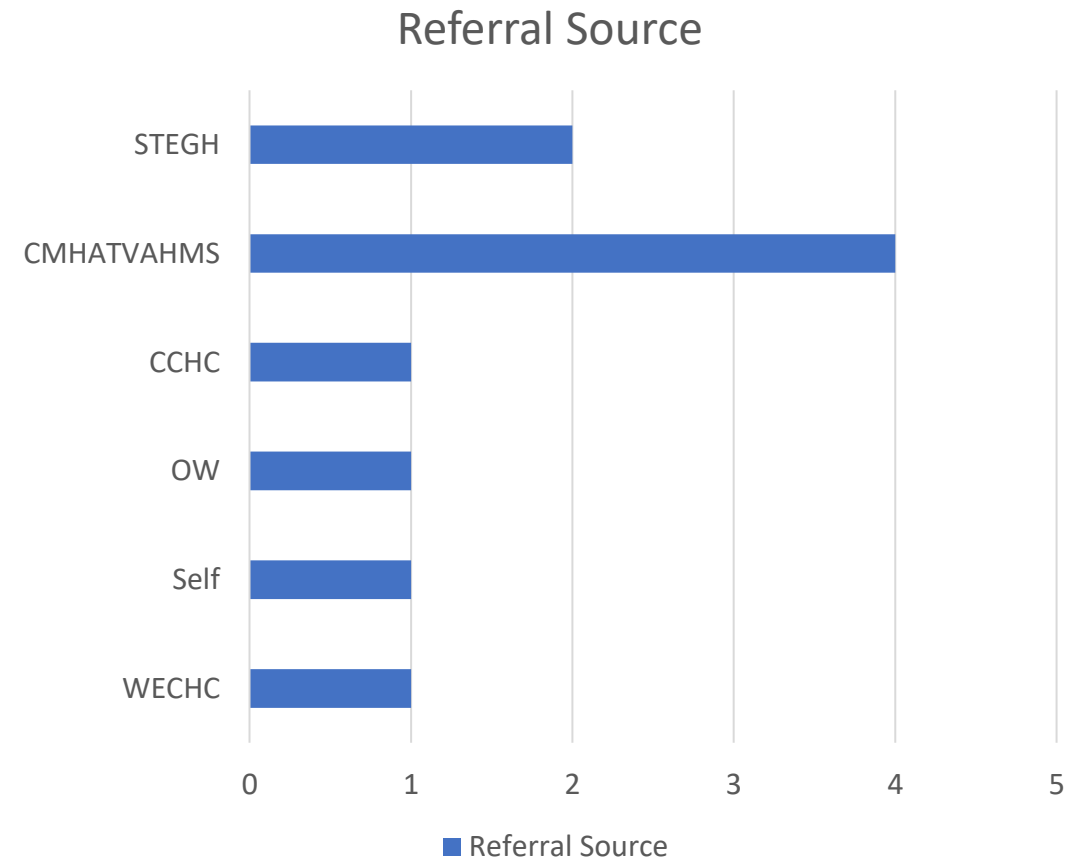
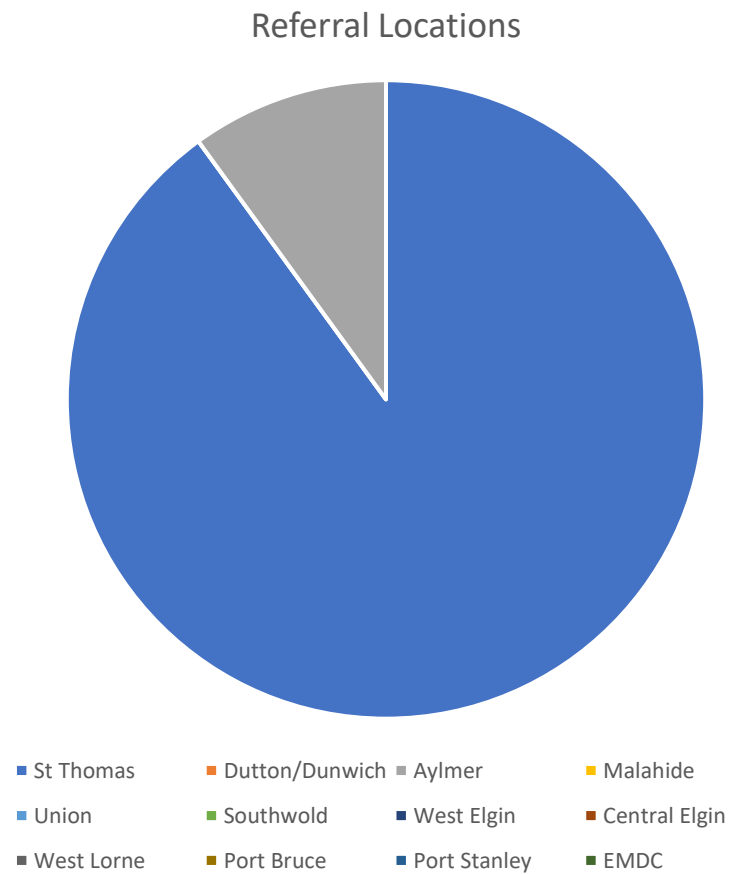
January 2021

New Entries

- **10** adults admitted to the By Names List (BNL) in Dec 2021
 - **8** females; **3** males
- **3** adults completed Paper Readiness and were referred to Coordinated Access

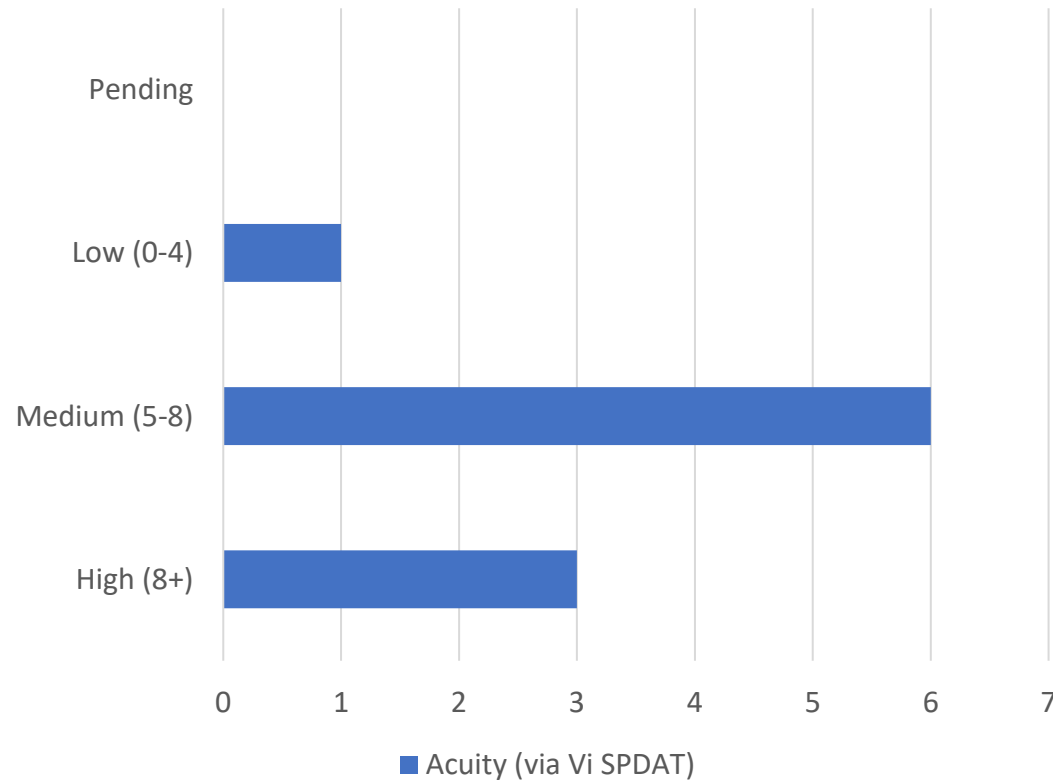


Referrals

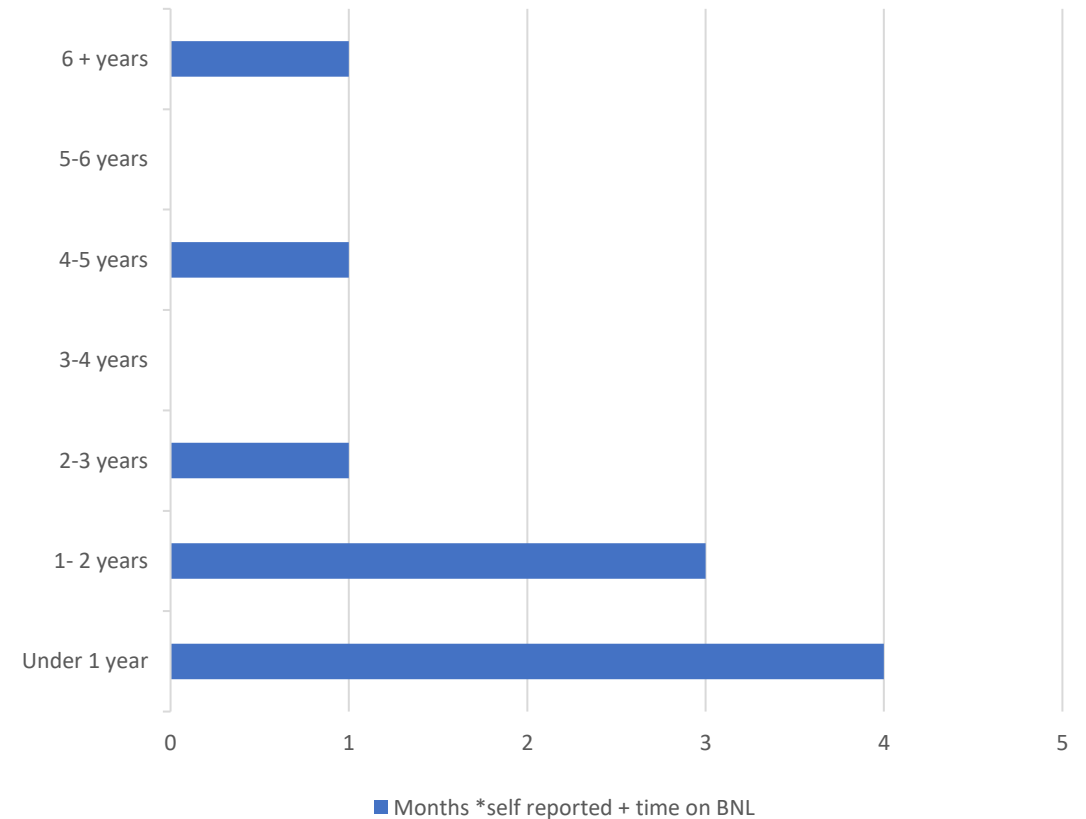


History of Homelessness

Acuity (via Vi SPDAT)

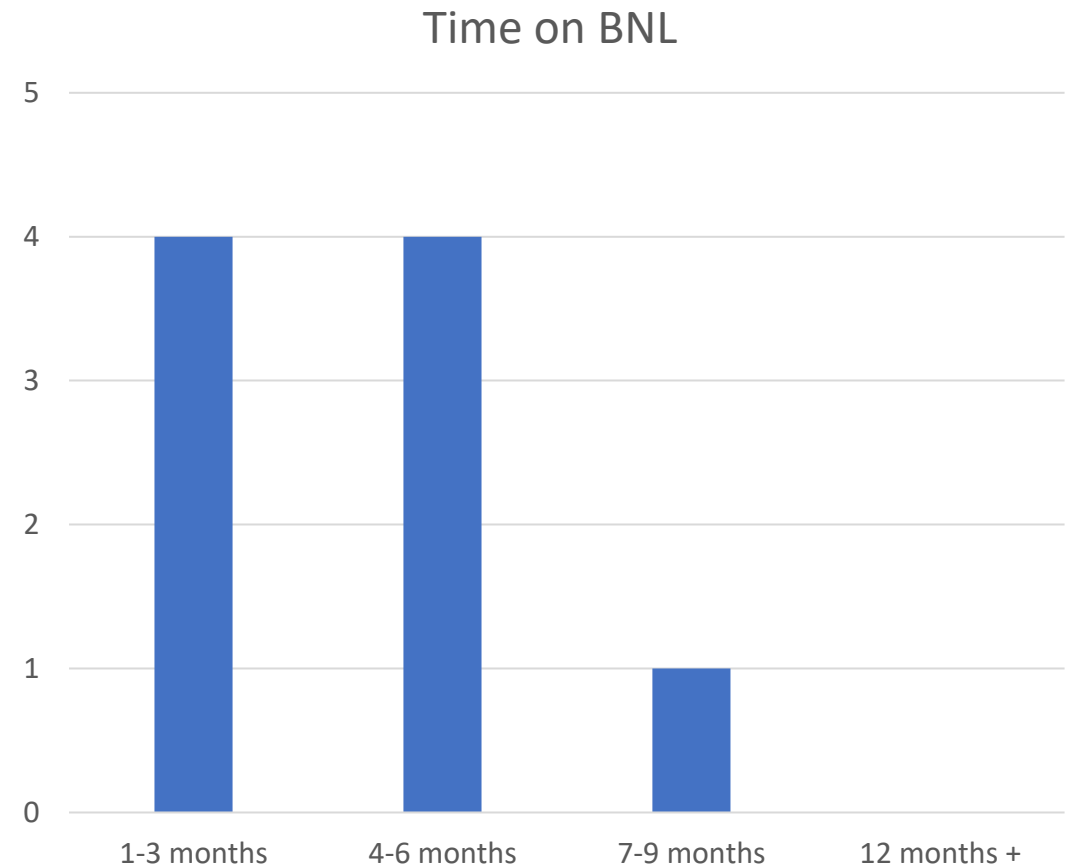


Length of Homelessness



Exits

- **9** adults moved from unhoused to **housed** on the BNL
 - 5 males, 4 females



Chronic By Names List Data

January 31, 2022

	Active Homeless	Move-Ins	Moved to Inactive	Newly Identified	Aged In	Returned from Inactive	Returned from Housing
Total Chronic	79	7	2	7	3	0	0
Chronic Youth	2	1	0	0	1	0	0
Chronic Single Adults	70	6	2	5	2	0	0
Chronic Families	1	0	0	0	0	0	0
Chronic Indigenous	6	0	0	2	0	0	0
Chronic Veterans	0	0	0	0	0	0	0

All Active Homelessness By Names List Data

January 31, 2022

	Active Homeless	Move Ins	Moved to Inactive	Newly Identified	Returned from Inactive	Returned from Housing
Total	100	15	2	15	0	1
Youth	11	6	0	5	0	0
Single Adults	77	9	2	8	0	1
Families	3	0	0	0	0	0
Indigenous	9	0	0	2	0	0
Veterans	0	0	0	0	0	0

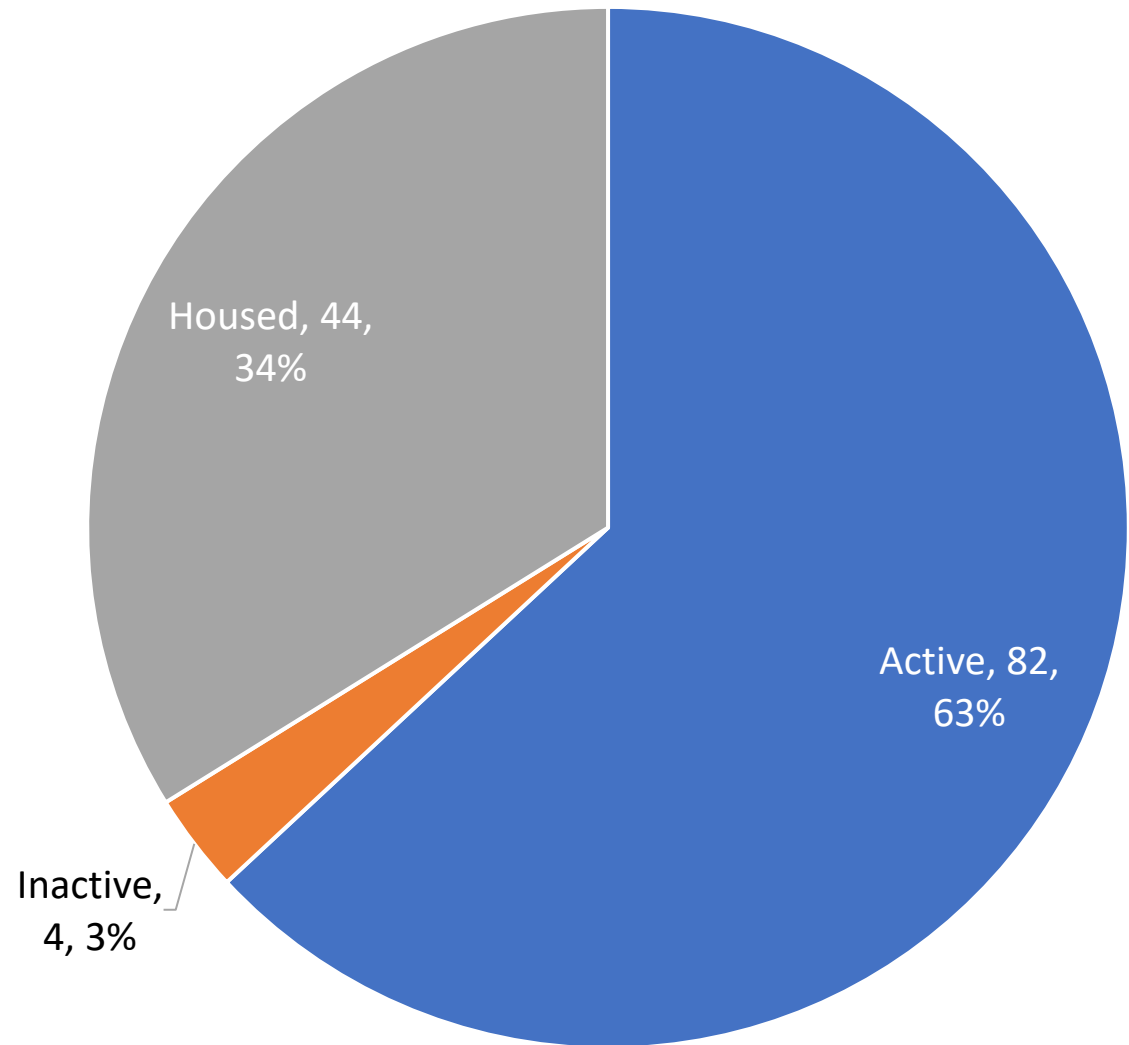
A blue ballpoint pen with a silver-colored tip and clip is positioned diagonally across the frame. It rests on a document featuring a bar chart with several blue bars of varying heights. The background is a light blue grid. The overall image has a soft, slightly blurred aesthetic.

Annual Stat Review

By Names List Referrals
2021

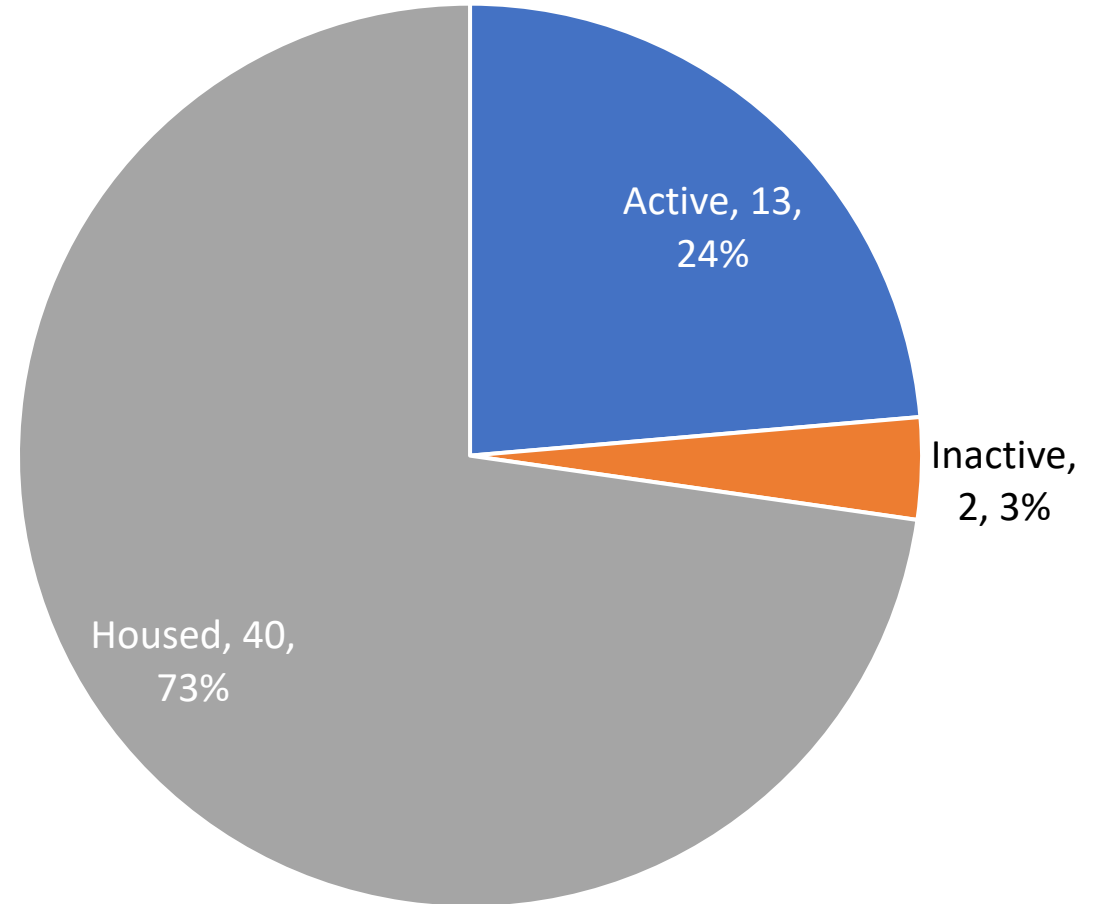
Adults& Families

- Housed: **44**
 - Gender: 22 Females, 22 Males
 - Family (1 M w/ shared custody)
 - Chronic: 23
 - Veterans 0
 - Indigenous: 2, Chronic
- Total Referred: **134**
 - Remain without permanent housing: 90
 - Gender: 63 F, 71 M
 - Inactive: 7 (4 F, 3 M)
 - Family: 4
 - Chronic: 37
 - Veterans: 0
 - Indigenous: 4; 1 chronic incl.
- **34%** of those who were referred were Housed



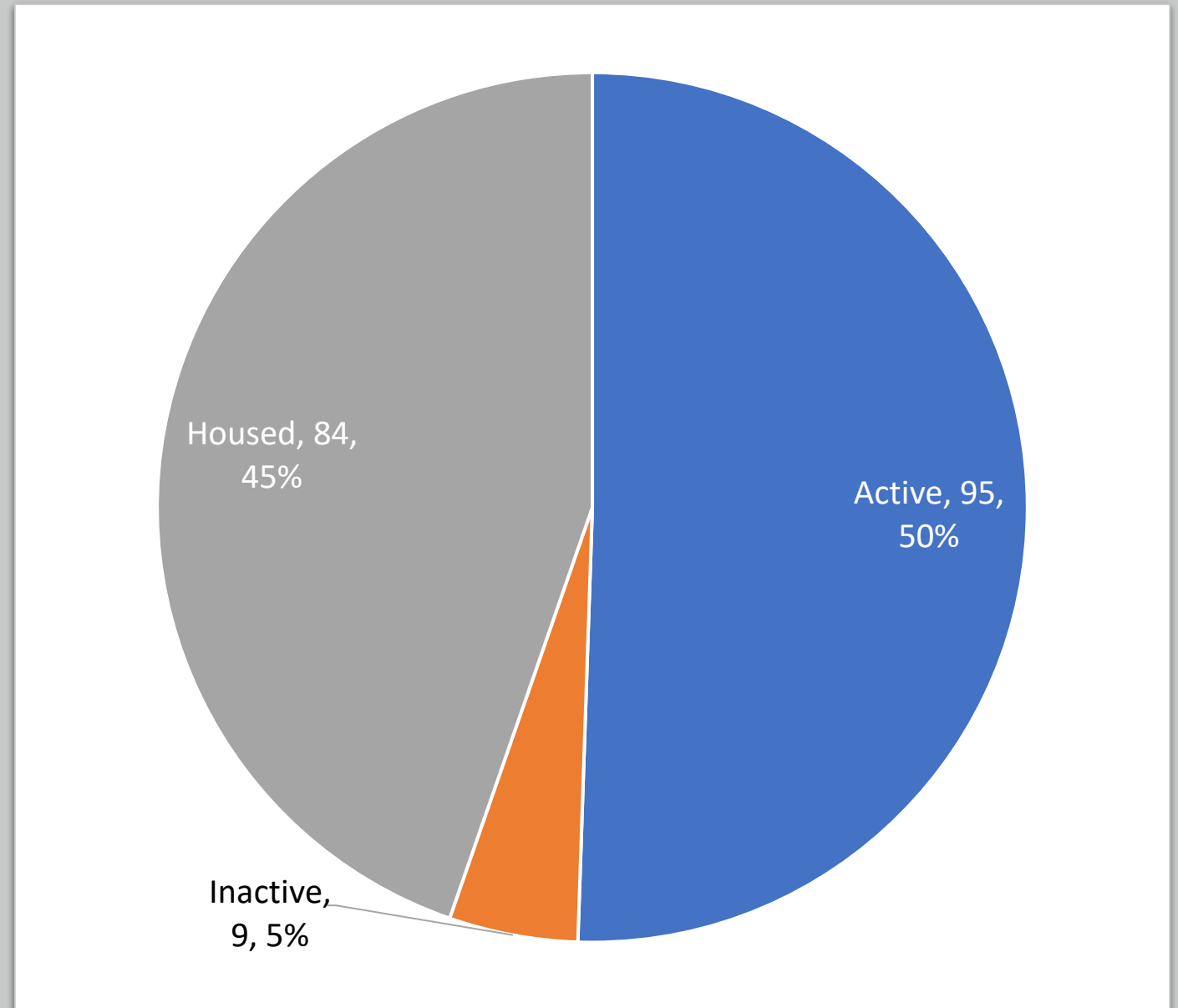
Youth & Families

- Housed: **40**
 - Gender: 24 Females, 16 Males
 - Family: 1
 - Chronic: 6
 - Veterans: 0
 - Indigenous: 0
- Total Referred: **55**
 - Remain without permanent housing: 13 (7 F, 6 M)
 - Gender: 31 F, 22 M
 - Inactive: 2 (M's)
 - Passed away: 2 F's
 - Family: 4
 - Chronic: 8
 - Veterans: 0
 - Indigenous: 0
- **73%** of those referred were Housed

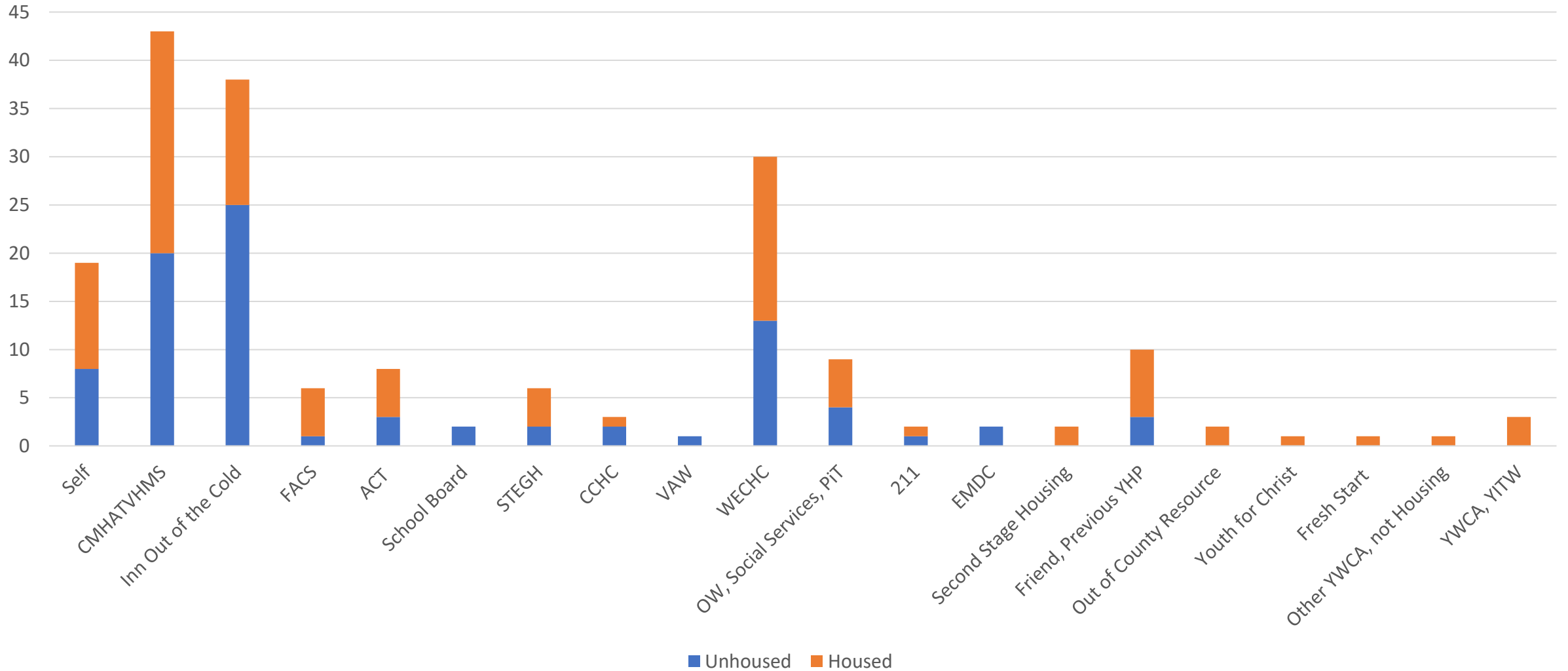


Totals

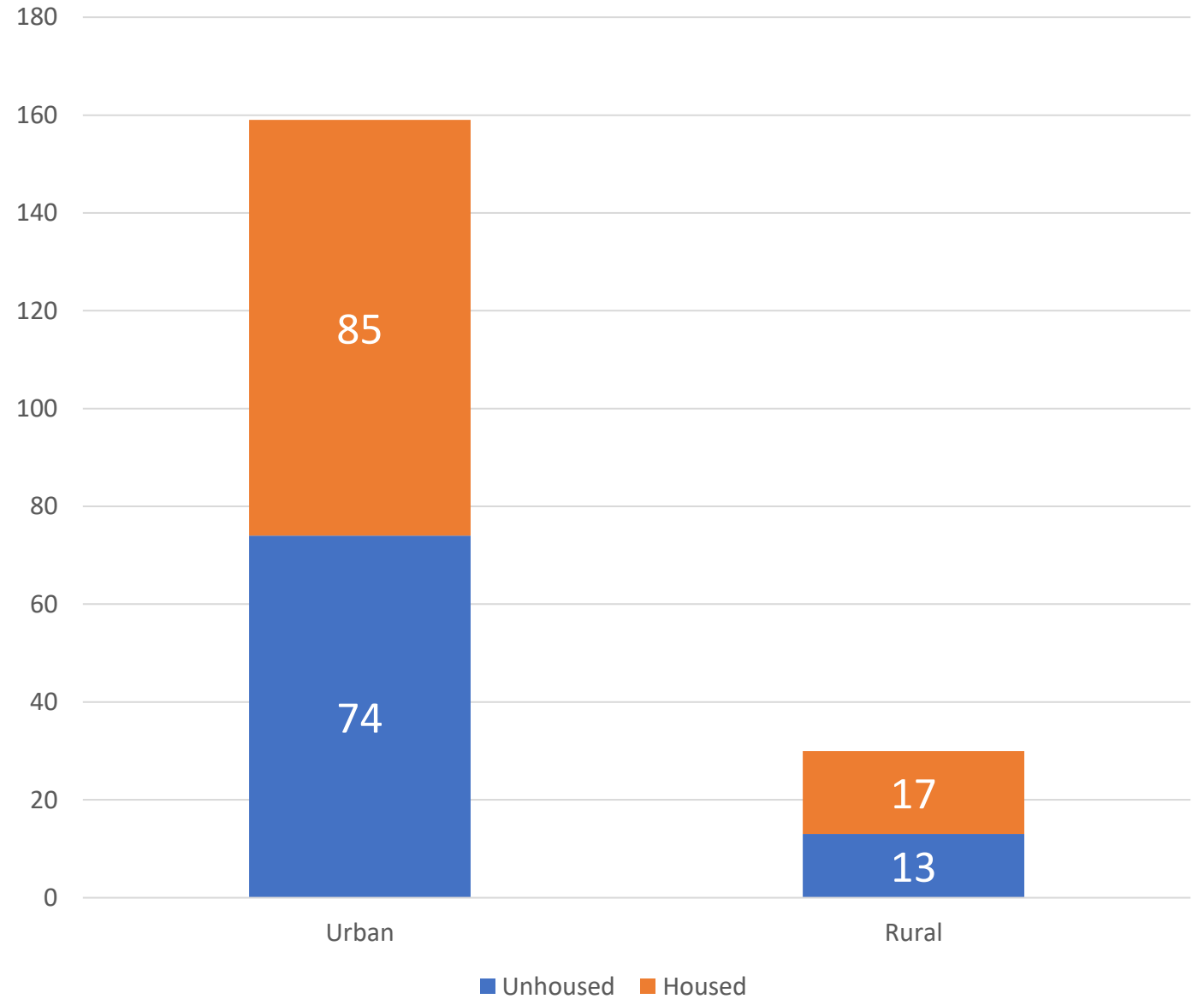
- Housed: **84**
 - Gender: 46 Females, 38 Males
 - Family: 2
 - Chronic: 29
 - Veterans: 0
 - Indigenous: 2
- Total: **189**
 - Remain without permanent housing: 103
 - Genders: 76 F, 93 M
 - Active: 95
 - Inactive: 9
 - Passed Away: 2
 - Diverted: 3
 - Family: 8
 - Chronic: 45
 - Veterans: 0
 - Indigenous: 4
- **45%** of those referred were housed



Referral Sources



County Locations



Built for Zero – C Milestones

- Identified as a BFZ –Community in May 2021
- Achieved Ontario By Names List Minimum Requirements August 2021
- Presented a BFZ Community of Practice
 - Regarding Partnerships for By Names List Work in September 2021
- Achieved a Quality By Names List in September 2021
 - Fastest Community in Ontario to achieve milestone
 - Tied for the fastest community with Fredericton



St. Thomas-Elgin confirms a Quality BNL

Join CAEH and the Built for Zero Canada team in celebrating St. Thomas-Elgin for achieving the milestone of a Quality By-Name List! The community's By-Name List will provide system-level data on inflow and outflow to bolster advocacy efforts, inform system improvements that directly meet the needs of their neighbours experiencing homelessness, and of course – track progress toward reaching functional zero. The By-Name List will also provide key person-specific data to support Coordinated Access to housing resources and to improve an efficient and effective housing process.

Built for Zero Reporting: Chronic & All Homelessness

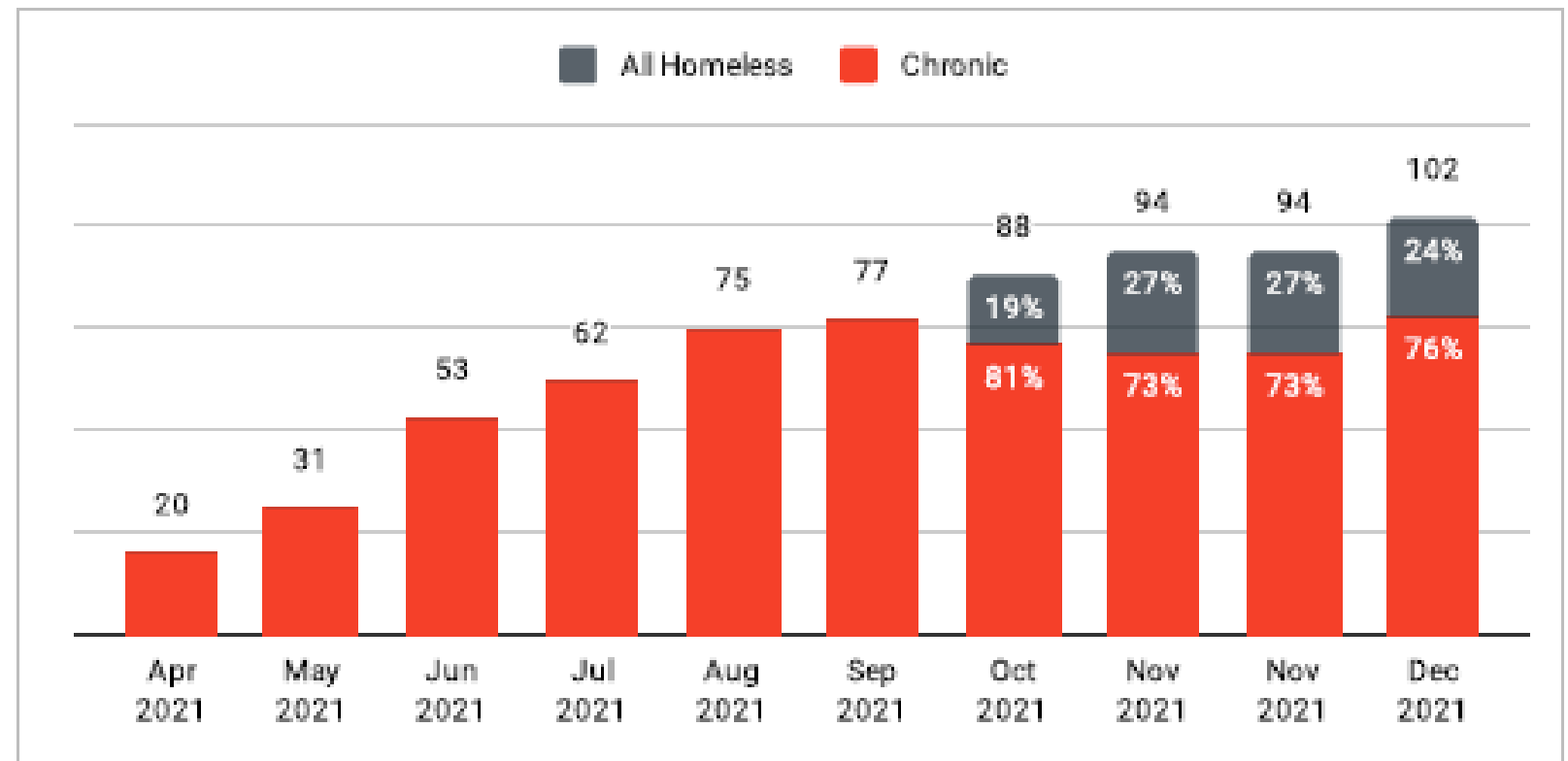
By-Name List Analysis: Chronic & All Homelessness

Sub-population:

Total

BNL data point:

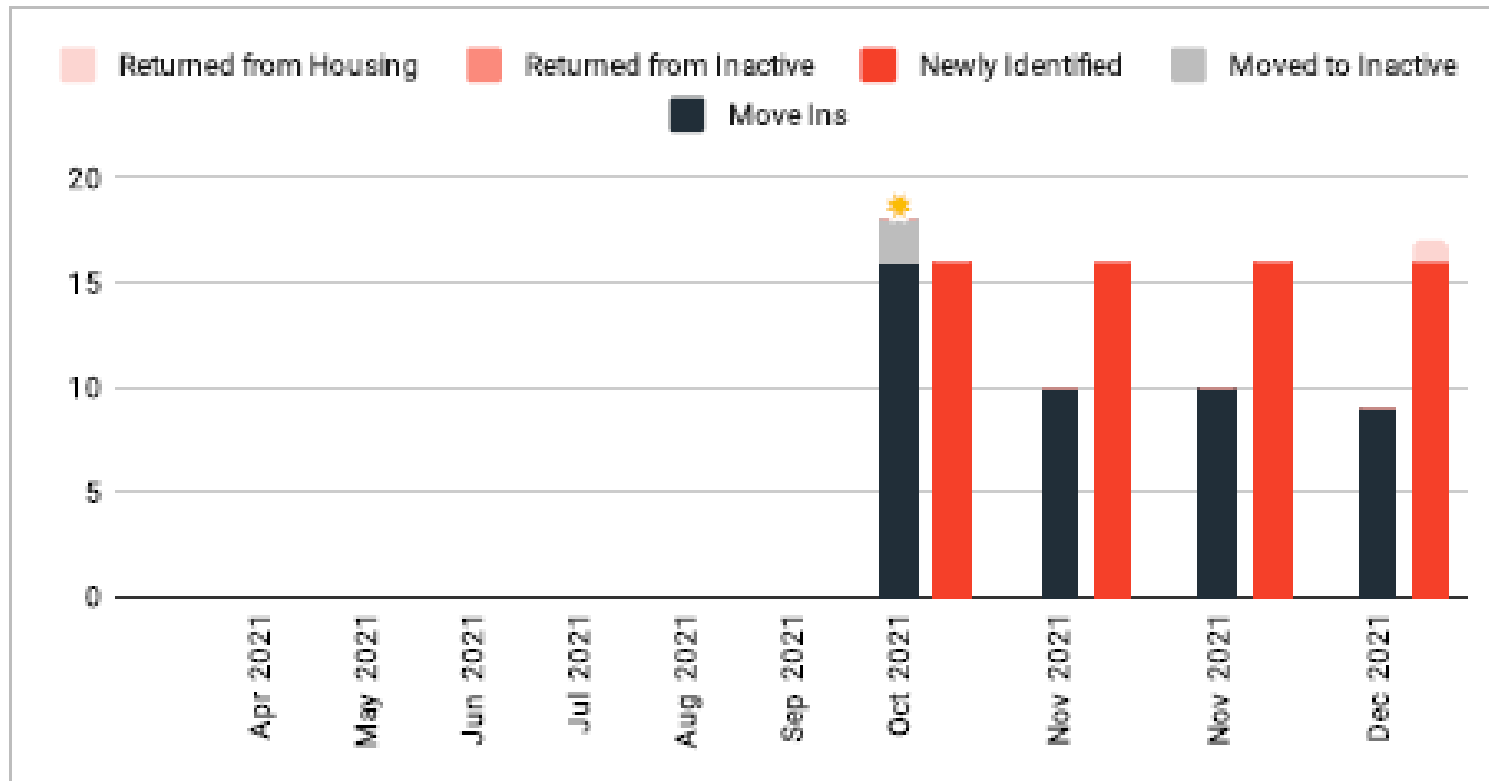
Active Homeless



Built for Zero Reporting

By Names List Analysis: Inflow/Outflow

Population: All Homelessness
Subpopulation: Total



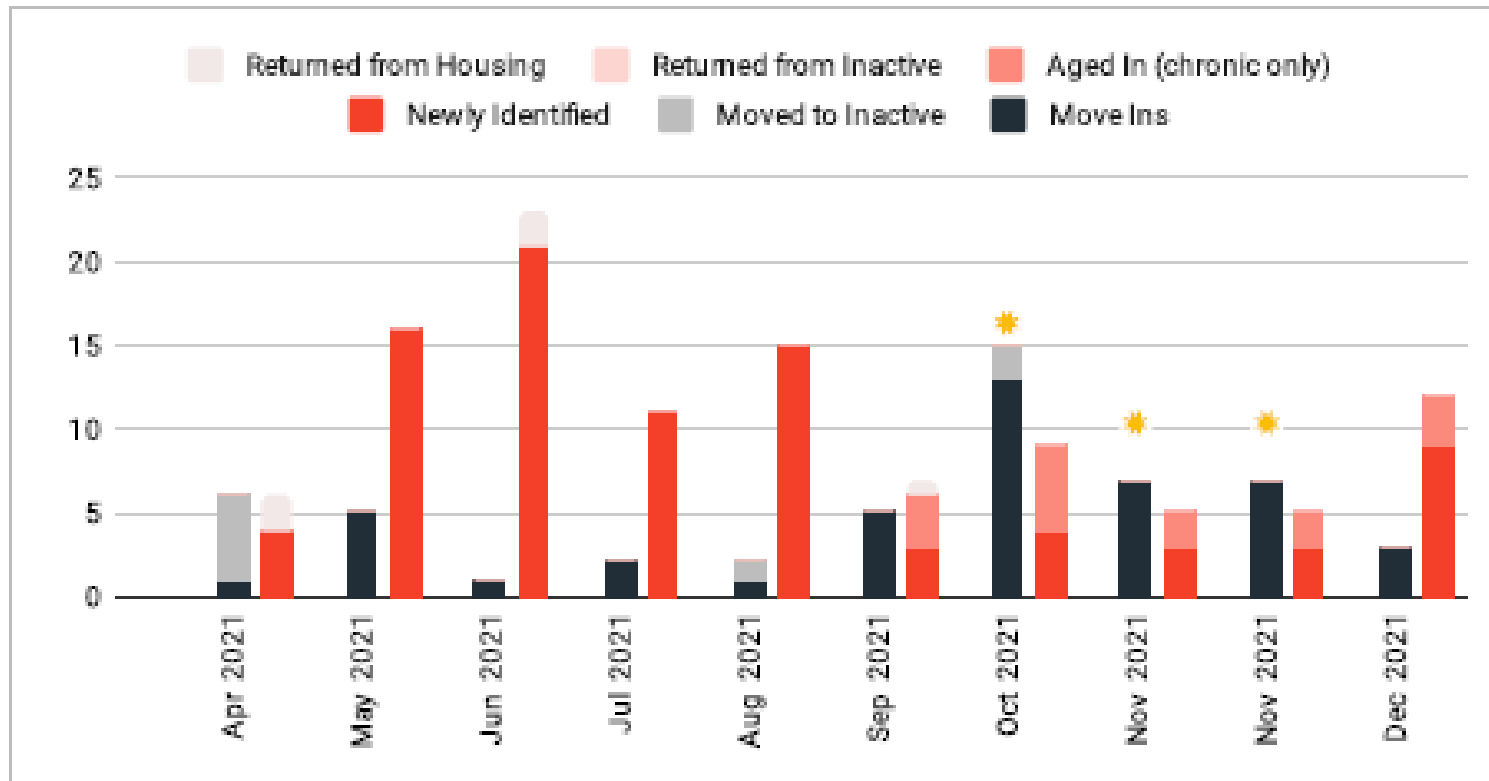
★ = outflow > inflow

	Most recent	12 month avg.
Inflow		
Newly Identified	94%	99%
Aged In		#DIV/0!
Returned - Inactive	0%	0%
Returned - Housing	6%	1%
Outflow		
Move-Ins	100%	97%
Moved to Inactive	0%	3%

Built for Zero Reporting

By Names List Analysis: Inflow/Outflow

Population: Chronic
Subpopulation: Total



★ = outflow > inflow

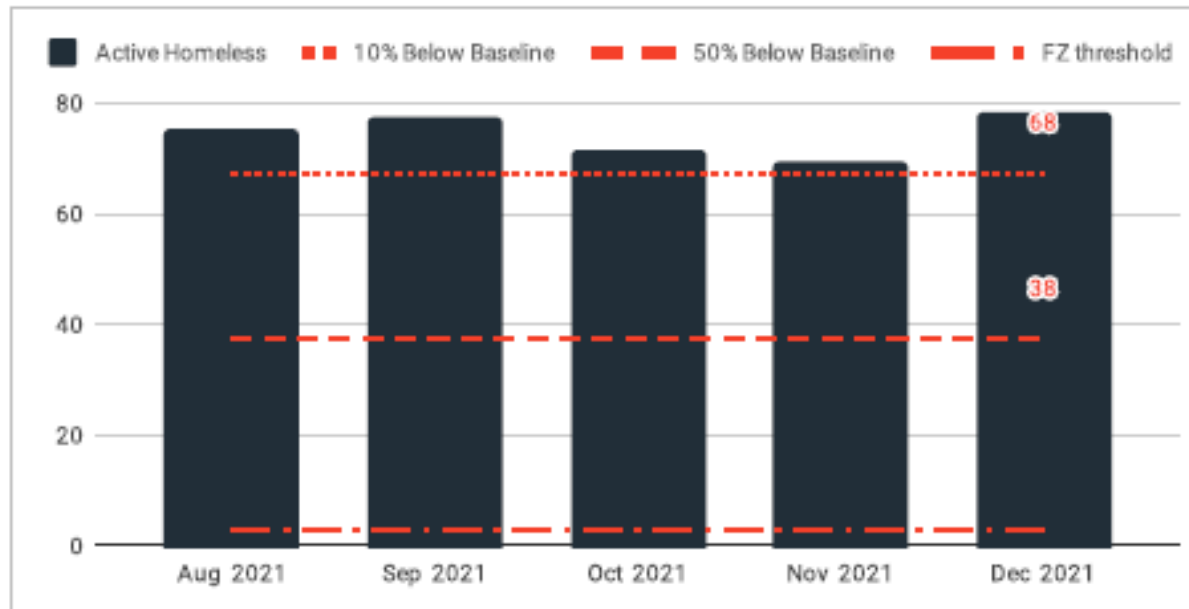
	Most recent	12 month avg.
Inflow		
Newly Identified	75%	74%
Aged In	25%	41%
Returned - Inactive	0%	0%
Returned - Housing	0%	6%
Outflow		
Move-Ins	100%	85%
Moved to Inactive	0%	15%

Built for Zero Reporting: Reductions

Quality By-Name List: Reductions & Functional Zero

Population:

Chronic



Current change from baseline:

4%

Date 10% Below Baseline achieved:

Date 50% Below Baseline achieved:

Date Functional Zero achieved: